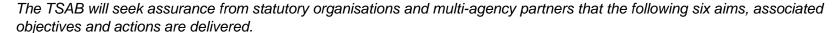
Strategic Business Plan 2021-22

Vision: Our safeguarding arrangements will effectively prevent and respond to adult abuse





Aim

Empowerment:

I am asked what I want as the outcomes from the safeguarding process and these directly inform what happens.

Prevention:

I receive clear and simple information about what abuse is, how to recognise the signs and what I can do to seek help.

Proportionality:

I am sure that the professionals will work in my interest, as I see them and they will only get involved as much as needed.

Protection:

I get help and support to report abuse and neglect. I get help so that I am able to take part in the safeguarding process to the extent to which I want.

Partnership:

I know that staff treat any personal and sensitive information in confidence, only sharing what is helpful and necessary. I am confident that professionals will work together and with me to get the best result for me.

Objectives; we will:

- 1) Establish mechanisms that allow service users and carers to better inform the future direction and priorities of the Board.
- 2) Ensure individuals requiring safeguarding services are asked what they want as outcomes from the safeguarding process and that their views inform what happens.
- 3) Strengthen professionals' understanding of the legislative framework and trauma informed practice to ensure the best outcomes for adults at risk.
- 1) Provide accessible, clear and simple information, advice and support that helps people to understand what abuse is, how to recognise the signs and how help can be sought.
- 2) Improve engagement with local communities.
- 3) Help efforts to reduce social isolation and loneliness.
- 1) Provide effective, consistent, timely and proportionate responses to reported abuse.
- 2) Continue to adopt a proportionate and pragmatic approach to safeguarding adults work during and following the Covid-19 pandemic.
- 3) Communicate with and seek feedback from service users and carers to ensure safeguarding responses are the least intrusive possible and appropriate to the risk(s) presented.
- 1) Encourage a trauma-informed, strengths based and person-centred approach to all safeguarding work.
- 2) Use the concept of contextual safeguarding to protect adults at risk.
- 3) Learn from the findings of local, regional and national Safeguarding Adult Reviews and Learning Lessons Reviews, and applicable Domestic Homicide Reviews, and Safeguarding Children Practice Reviews.
-) Ensure Board partners work together in an effective manner to protect adults from abuse and neglect.
- 2) Collaborate with the LSCPs, CSPs and Strategic VEMT to deliver joint priorities and objectives.
- 3) Work with partners and partnerships to support the development of a 'Missing Adults' protocol and to further develop 'Transitions' work.
- 4) Seek assurance from partners that the NICE guidelines for Safeguarding Adults in Care Homes are met when commissioning and supporting services.

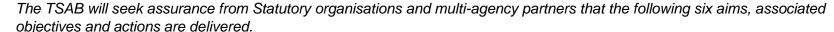
Accountability:

I understand the role of everyone involved in my life and so do they.

- 1) Gain assurance from partners about the effective delivery of their services.
- 2) Deliver and achieve the Board's performance benchmarks.
- 3) Promote the Teeswide adult safeguarding competencies as a framework for the delivery of safeguarding adults training.

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Accountability:

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Actions; we will do this by:

- 1) Develop a Service User/Carer Engagement Strategy.
- 2) Carrying out multi-agency case file audits.
- 3) Monitoring the TSAB Performance Indicators relating to service user outcomes.
- 4) Continuing to use the Safeguarding Champions initiative to seek the views of people who use safeguarding services.
- 5) Reviewing the TSAB Training Strategy and Training Plan.
- 1) Using appropriate methods to increase public and professionals' knowledge of all sources of support available linked to adult abuse and neglect and promoting 'Safeguarding is everyone's business'.
- 2) Continuing to develop and publicise the Safe Place Scheme to increase the number of venues across Tees.
- 3) Publishing regular themed articles to ensure harder to reach, lonely and isolated people (including carers) are receiving key information, advice and available support options.
- 4) Further development of the Safeguarding Champion scheme to include 'Community Safeguarding Champions'.
- 1) Promoting the TSAB Inter-Agency Safeguarding Adults procedures and monitoring their implementation through multi-agency audits.
- 2) Reflecting on how the Covid-19 pandemic has changed safeguarding practice and adopting new work methods, as appropriate.
- 3) Developing tools and processes as part of the Service User/ Carer Engagement Strategy to assist with seeking feedback from users and carers.
- 1) Delivering an effective learning, training, and development programme to include trauma informed practice and contextual safeguarding.
- 2) Developing and implementing actions plans for all SARs and LLRs, applicable DHRs and SCPRs; including sharing learning across partner agencies and using this to inform future practice.
- 3) Preparing for the implementation of the MCA Amendment Bill (LPS).
- 4) Developing a Rapid Review process which includes thematic reviews for those cases which do not meet the criteria for a SAR.
- 1) Supporting the delivery of a joint development session with the LSCPs, CSP, HWBs to look at themes from reviews, joint and individual responsibilities.
- 2) Engaging with the multi-agency development work regarding Transitions through Strategic VEMT.
- 3) Supporting work to develop an 'Adult missing from home' protocol.
- 1) Delivering the Quality Assurance programme which includes: peer review, Quality Assurance Framework/Self Audit (QAF) and multi-agency audits.
- 2) Producing high quality performance reports to support the analysis and further development of multi-agency safeguarding practice.
- 3) Reviewing and updating the Teeswide adult safeguarding competencies in line with the NICE guidelines for Care Homes.